

## Annual 47 C.F.R § 64.2009(e) CPNI Compliance Certificate EB Docket 06-36

Annual 64.2009(e) CPNI Compliance Certificate for 2011

## February 20, 2012

Name of company covered by this certification: VinaKom, Inc.

Form 499 Filer ID: 0014488282 Name of signatory: Ketu R. Amin Title of signatory: President

I, Ketu R. Amin, certify that I am an officer of VinaKom, Inc., and acting as an agent of the company, that I have personal knowledge that VinaKom, Inc. has established operating procedures, that our personnel are trained on these procedures and that these procedures are in fact adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how VinaKom's procedures ensure that our company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

VinaKom, Inc. has not received any customer complaints in 2008 concerning the unauthorized release of CPNI.

Sincerely.

Ketu R. Amin President

VinaKom, Inc.

860 Remington Rd.

Schaumburg, IL 60173



## Accompanying Statement to Annual 64.2009(e) CPNI Compliance Certificate for 2011

## February 20, 2012

VinaKom, Inc. has not used and is not using CPNI except as included in 47 U.S.C. 222(d) exceptions.

VinaKom, Inc. has not sought customer approval of the use of CPNI since CPNI is not used.

VinaKom, Inc. has trained all personnel with access to CPNI as to the identification of CPNI and when CPNI may be used and has an express disciplinary process in place for any improper use of CPNI.

VinaKom, Inc. has not used CPNI in any sales or marketing campaign.

No outbound sales and marketing campaign can be conducted without management approval and any such campaign would require supervisory review to assure compliance with the CPNI rules.

Sincerely,

Ketu R. Amin

President

VinaKom, Inc.

860 Remington Rd.

Schaumburg, IL 60173